

Appendix 8.5

Public Information Leaflet

ERC
ESIA FOR THE HYDRO-CRACKING COMPLEX AT MOSTOROD
SOCIAL APPENDICES

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The ERC Project

The Egyptian Refinery Company (ERC) has been established to operate alongside the Cairo Oil Refinery Company (CORC) in Mostorod. Heavy fuel from CORC will be further processed by ERC, with the result that the products which will be used in the Cairo area will be significantly improved in terms of reducing emission of harmful gases into the air.

ERC has two Project sites, one in the Chini factory site near El Karatssa, and the other in the CORC site near Arab El Hessn. During construction ERC will also use a storage site at ESCO El Naml.

The ERC Project will progress in two phases:

- Construction (September 2008 until November 2011)
- Operations (from December 2011 for about 30 years)

The ERC Project will:

- The Egyptian Government will realize revenues and savings of over LE 1.08 billion each year;
- Provide Egypt's first European quality fuels which reduce the amounts of sulphur released into the air
- Provide a range of job opportunities, including welders, engineers, drivers, administrators, and labourers and employ 6000 people during construction and 600 during operations; and
- Follow World Bank and European Standards to ensure that ERC is a good neighbour to local communities and supports and protects environmental and social characteristics of the Project neighbourhood.

Social and Environmental Protection

World Bank and European Bank standards require that social and environmental scientists do the following to protect people and the environment:

- Conduct surveys and interviews in communities to understand the potential impact of the Project on lives and livelihoods
- Measure air, noise and water quality
- Conduct health surveys
- Understand community skills and education levels
- Conduct meetings to give community members an opportunity to discuss the ERC Project

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- Establish Community Development Centres as places for people to receive information about ERC, report any concern and have questions answered.

Following World Bank, European Bank and Egyptian standards ERC is doing all the above actions to protect people, their health, their homes and the environment.

ERC has already been consulting community members about the Project.

Questions asked most often about ERC are answered below:

- **Will jobs at ERC only go to outsiders and expatriates?** ERC will give preference to employing Egyptians and specifically people from neighbouring communities who have the skills needed by the Project. ERC has already hired community members for Project development.
- **How will ERC make sure that the Project does not pollute neighbouring communities?** ERC will meet Egyptian, World Bank and European environmental standards, and will set up an environmental monitoring system which will be audited by an international environmental consultancy over many years.
- **Will the Project affect our children's health?** The ERC Project is designed to refine CORC's heavy fuel oil. Further refining this fuel oil reduces harmful emissions. This should have a positive impact on children's health. ERC will undertake air quality monitoring and health monitoring to ensure children are protected over many years.
- **Will any houses be demolished to make way for the Project?** The ERC Project is being built on industrial sites (inside the CORC and Chini industrial sites). Some CORC employees living in apartments in the CORC sites are moving, but no houses outside ERC sites will be demolished.
- **What will ERC do about nuisances (noise and dust)?** ERC have put together a plan to minimise construction nuisance to local residents (for example no construction work will be carried out at night and sites will be watered and barriers erected to reduce dust). This plan will be part of the Social and Environmental Management Plan which you will be able to see when it is made public in July 2008 at a meeting open to everyone who is interested.
- **How will the Project affect traffic in the area?** ERC will provide transport for Project workforce, to ensure they do not take up space on public transport, and employees will work in shifts which start and stop at different times to other industries in the area. ERC will also conduct a road safety campaign for its drivers and will maintain trucks to reduce accidents, noise and traffic fumes.

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- ***Will ERC take our opinions into account and will we get feedback on our discussions with ERC?*** ERC have a Community Relations Manager whose office will be the focal point for consultation and feedback to the community. This office will issue feedback and information through Community Liaison Officers, as well as leaflets, publications and the ERC web-site. ERC will also hold regular community meetings and the Community Development Centres in El Karatssa and Atef will have open hours when you can drop in to discuss your ideas, concerns or suggestions.

How Can You Contact ERC?

If you have a question about the Project you can contact ERC in a number of ways.

- Phone ERC's Community Relations Manager, Engineer Sayed El-Shinawi: Mobile 010 222 0027.
- Contact ERC's Community Liaison Officers working in Community Development Centres. These centres are being set up with details of address and open hours to be published soon.
- Use ERC's confidential Grievance Procedure, which is being developed. There will be a free phone contact number, and leaflets will be available at the Community Development Centres. ERC thanks you for your cooperation during the surveys from May to July 2008 and for your continued partnership with ERC.