

## Appendix 8.2

### Impact Consultation Focus Group Discussions: Facilitators' Guidelines: Consultation Team

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## **Appendix 8.2**

### **Impact Consultation Focus Group Discussions: Facilitators' Guidelines: Consultation Team**

#### **Introductions and Welcome**

- Thank participants for coming.
- Introduce the ERC Team attending the meeting
- Introduce purpose of the meeting
- Tell the group that anything they say will be confidential – it may go in our public (ESIA) report but not linked to their names.
- Explain that other survey teams (Socio-Economic, Health and Environment) will also be working in the area.
- Pass around attendance sheet. Say that it will help if they give us their contact details so we can get in touch with them again to give feedback or follow up on questions BUT stress that they do not have to give these details if they prefer not to. Help people who cannot write to fill out the attendance sheet. See attached attendance sheet.

#### **Project Description/ Background**

Verbally explain:

- The Egyptian Refinery Company (ERC) has been set up to build an expansion to the Cairo Oil Refinery Company (CORC) in Mostorod.
- CORC is an old refinery built in the 1960s. It produces 'heavy' fuel which the ERC will further process using new technology to produce 'light' fuel, like diesel. This will reduce air pollution in Egypt. Egypt currently imports its diesel and other product. When ERC is operational the quantity of imports will thus decrease, saving the Egyptian economy LE1.08 Billion a year.
- The ERC Project will progress in two phases:
  - Construction (September 2008 until November 2011)
  - Operations (from December 2011 for about 30 years).

On map show, and explain:

- ERC has two Project Plots: one in the Chini factory site near El Karatssa; and the other in the CORC site near Arab El Hessn.
- During construction ERC will also use a Laydown Area at ESCO El Naml.
- There will be two transport routes from the Laydown Area, one to the North Plot and one to the South Plot.
- Show the permanent traffic entrances to the North and South Plots.

Verbally explain

- The Project will be funded by Egyptian and regional investors and international and Egyptian banks and owned by an Egyptian company. The funders have environmental and social policies. These policies mean that the project will have to:

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- Apply Egyptian and International environmental standards (whichever are stricter) for air emissions, water emissions etc, and monitor against these standards.
- Consult people from neighbouring communities about their concerns and preferences about the Project. We will tell them later about the mechanisms that we are setting up for communications between ERC and neighbouring communities.

**Discussion on Impacts**

- Do the participants have questions or comments about the project?
- For the impacts in the table, below, ask:
  - How do they think the impact could affect them/ others?
  - Do they think the management/mitigation measures will be effective?
  - Do they propose any other management/mitigation measures?

Potential Impacts	Possible Management/ Mitigation
<p><b>Employment</b> Construction contractors will employ 6000 possibly more ERC will employ 600 permanent staff.</p>	<ul style="list-style-type: none"> <li>• ERC will give preference to hiring locally if they have correct skills.</li> <li>• A skills audit ERC be conducted.</li> <li>• Advertise jobs in local communities – e.g. in Community Development Centres</li> <li>• ERC will use a fair and transparent recruitment procedure to avoid nepotism?</li> <li>• Monitoring of contractor recruitment practices.</li> </ul>
<p><b>Construction Nuisance</b> Construction noise and dust could affect residents and businesses.</p>	<ul style="list-style-type: none"> <li>• Have rules that no loud work happens at night</li> <li>• Wetting the site, access roads to reduce dust.</li> <li>• At El Karatssa – build barriers to protect from nuisances such as noise and dust</li> <li>• Construction Storage Area – they will backfill the land to make a hard surface so less dust and garbage removed. Will leave access route through middle, fenced off.</li> </ul>
<p><b>Environment Impacts</b> As explained earlier ERC will remove polluting chemicals from the fuel produced. Also ERC will help to modernise CORC equipment to improve its water effluents and emissions.</p>	<ul style="list-style-type: none"> <li>• ERC will meet Egyptian European/ World Bank standards</li> <li>• Environmental monitoring (checked by an international environmental consultant).</li> <li>• ERC will support Community Health Monitoring</li> </ul>
<p><b>Waste Management</b></p>	<ul style="list-style-type: none"> <li>• Waste will be transferred to official dumps outside the project area.</li> </ul>
<p><b>Impacts on North Plot</b> The North Plot will be close to two communities (El Karatssa and Naguib) with schools, businesses and apartments</p>	<p><b>Show North Plot detailed layout map</b></p> <ul style="list-style-type: none"> <li>• ERC will arrange facilities in the site to have the least active equipment next to the community.</li> <li>• Naguib - the old access road will NOT be used during construction. During operations it may only be used for passenger cars NOT by heavy vehicles or buses. There will be permanent equipment constructed in this site – it may only be used for storing tools and small equipment.</li> </ul>
<p><b>Transport</b> The project will have an impact on traffic – construction vehicles (average 31 truck trips a day but 100s during peak constriction) and employees travelling to the sites.</p>	<ul style="list-style-type: none"> <li>• ERC and construction contractors will provide buses for staff.</li> <li>• ERC and contractors will allow only management staff to travel to work by car, and allow parking only on the ERC site.</li> <li>• The ERC shifts will be different from CORC shifts to avoid everyone arriving and leaving at once.</li> <li>• ERC will train drivers in a road safety campaign to avoid</li> </ul>

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Potential Impacts	Possible Management/ Mitigation
	<p>dangers for pedestrians/ businesses on the transport corridor.</p> <ul style="list-style-type: none"> <li>ERC and construction vehicles will be required to meet exhaust emission and noise standards.</li> <li>ERC provide clear road signs and improve site entrances.</li> <li>(Arab el Hessn) ERC will hire community safety officers to supervise traffic at site entry and assist pedestrian/ community traffic</li> </ul>
<b>Resettlement</b>	<ul style="list-style-type: none"> <li>No houses will be resettled apart from those households living inside the CORC site.</li> </ul>

### Discussion on Communications

Show the Public Information Leaflet and read out the information on how to communicate with the company. Also explain that:

- ERC will be holding public meetings in July which anyone interested can attend. The dates and venues will be publicised nearer the time.

Then ask:

- Who do they think would be a good spokesperson to speak to the Project on their behalf?
- What do they think is the best way for ERC to raise awareness in the community about the Project/ give out project information?
- Which groups might be hard to reach with information (e.g. illiterate)? How could we best reach these groups?
- What would be the easiest way for them to contact the Project/ lodge a complaint?

### Final overview question

Ask them what they think are the most important things that need to be done for their community/ quality of life to improve?

### Handout Public Leaflet