

## Appendix 11.3

### South Plot 1 Tenant Household Questionnaire (English)

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### Appendix 11.3 South Plot 1 Tenant Household Questionnaire (English)



#### ERC Mostorod Hydro-Cracking Complex Project

#### South Plot 1 Resettlement

#### Household Questionnaire

#### QUESTIONNAIRE NUMBER:

#### INTRODUCTION

The purpose of this questionnaire is to collect some basic socio-economic information from each household that will be resettled as a result of Egyptian Refining Company (ERC) acquiring the South Plot 1 site from Cairo Oil Refining Company (CORC). ERC is acquiring the land for the purpose of building a hydro-cracking complex. ERC and CORC are committed to making sure families are not worse off because of the move. Furthermore, in response to concerns raised by the employees, CORC and ERC, there is a need to understand how the affected households' lives might be changed by the move. As a result, the information collected in this questionnaire will be used to facilitate and plan a successful resettlement. You are under no obligation to answer the questions in this questionnaire should you feel uncomfortable with them. We will endeavour to give you the opportunity to check the information we have collected from you at a later date. We also recommend that you verify the information you provide in this questionnaire with each member of your household.

#### HOUSEHOLD IDENTITY

Family name:
Name of family representative filling in the questionnaire (full name):

#### VERIFICATION

Print name of person interviewed	Signature
Print name of interviewer	Signature
Date (dd/mm/yyyy) and start and end time of interview	

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**FAMILY DETAILS**

	<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>	<b>E</b>	<b>F</b>	<b>G</b>
	<p>Make a complete list of all individuals who normally live and eat their meals together in this household starting with the family representative being interviewed . Include children who are in boarding school and family members who are working elsewhere as migrant labourers.</p> <p><b>(Please state their full name)</b></p>	<b>Sex</b>	<p><b>What is the relationship to family representative?</b></p> <p>(Wife/ husband, son, daughter, grandchild, brother, sister, grandparent, etc)</p>	<b>Age</b>	<p><b>Occupation</b></p> <p>(paid employment, housewife, in education, retired, etc)</p>	<p><b>Transport most frequently used in daily life</b></p>	<p><b>Health or Disability issues</b></p>
<b>1</b>							
<b>2</b>							
<b>3</b>							
<b>4</b>							
<b>5</b>							
<b>6</b>							

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	A	B	C	D	E	F	G
7							

**QUESTIONS**

- How long have you been resident in this flat?
- What is the tenancy agreement you have with CORC?
- How much rent do you pay?
- How many rooms do you have in your house? *(Please specify what their use, e.g. kitchen, bathroom, etc)*
- What sources of energy do you use in your house for cooking, heating, lighting and other power needs?

Approximately how much does this cost (per month)?

Electricity	
Gas	
Other (specify)	

- Do you have any problems with these sources of energy?
- Do you have to pay for water? If yes, how much per month?
- Do you have any problems with water?
- Which places do household members travel to on a regular basis, why, and how do you travel there?

*(Schools, Mosque/church, Shops, Work, Family and friends, etc)*

- What communications/media devices do you have in the flat?

Phone	
Satellite dish	

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Internet	
Other	

11. What do you like about living in this flat, or see as the advantages or opportunities for living here?

(Please list in order of importance)

12. What don't you like about living in this flat, or what are the limitations, issues or shortcomings of this flat/location?

(Please list in order of importance)

13. What do you think of the location of the new flats? (*see map attached*)

14. What do you think about the new flats themselves?

15. Do you have any questions or concerns?

16. Other comments

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**ERC Health and Safety statement**

The ERC refinery design philosophy is to provide sufficient process safeguards to protect personnel and equipment and *de facto* the surrounding community. These include, but are not limited to, the following:

- The refinery design is based on one of the best licensed technology. Well proven and safely operated in several other refineries worldwide.
- Adequate design pressure, temperature and metallurgy of all equipment.
- Pressure relief devices are provided, as per the relevant operating/design codes.
- Smokeless elevated Flare (approx 130 meter high).
- Emergency isolation valves are provided, as per design codes.
- De-pressurisation facilities.
- Hazardous emissions detectors.
- Protective instrumentation & controls with sufficient redundancy.
- Emergency shutdown instrumentation.
- Emergency alarms.
- Fire protection systems are provided, as per design codes.
- Complete waste water treatment system.
- Noise design basis does not allow having over 80db at one meter from each item of equipment, thus an inherently quiet design, with anticipated low noise disturbance outside the site boundary.

The refinery operation and maintenance will be in accordance with the best international practice, and based on approved procedures and instructions. Industry standard safe systems of work will be practiced and delivered by a high level of training for all plant operatives.